

SAFETY CONVERSATIONS

A 90 minute online programme for MANAGERS AND SUPERVISORS



The global Coronavirus pandemic has added a whole level of complexity to most workplaces. Health, Safety and Wellbeing are in everyone's minds, and as people return to work there is a necessary focus on social distancing, hygiene and infection control in addition to all the other aspects of a safe system of work.

In this programme we explore how we, as managers and supervisors, can have effective safety conversations, intervene successfully, and encourage the best safe working practices.

Topics include:

- Good and bad practice in holding safety conversations
- A model of human error
- Making sure we have the right intention when going into a safety conversation
- Professionalism – being the adult, not the parent or the child
- The steps to an effective safety conversation
- Embedding good practice through praise

This online course draws from recent research and our experience of running interactive safety leadership programmes for over 20 years. The course is moderated by an AKT facilitator, using discussion forums, bespoke films and live skills practice sessions with characters from the films in real time.

